



## FREQUENTLY ASKED QUESTIONS (FAQ) Wild Watch Peru 2019

### Manu 3 and 4 days

Below is a list of frequently asked questions by passengers with their answers, hopefully this will give you more information and a better idea about our tours to Manu. Any further questions can be directed to our office through e-mail or phone.

Where is the Wild Watch Peru office In Cusco? Urb. Virgen del Carmen Calle los Majeños 206 San Sebastián – Cusco.

What kind of transportation do you provide for the trip into Manu? We have a 4-wheel drive Toyota Fortuner SUV for a maximum of 4 passengers these vehicles have been adapted for the unpaved Manu road and minivan for large groups

What is the maximum group size on the trips? The maximum size of the groups is 8 people per guide. If we have between 11 and 13 people we send two guides, but the group travels as one in the same bus and boat. During hikes or other excursions, the group will be divided into two small groups, each with their own guide. If there are more than 10 people we split into two independent groups - both with their own boats, guides, cooks and program. The only time they spend together is on the first day and a part of the second, while travelling by bus.

Are participants expected to help with carrying luggage and with cooking, or is this done for us? The cook and his helper do Cooking and dishes. In principal, the boatmen and the guide will carry your luggage to and from the boat to your accommodation. Often people like to assist them, preferring to carry their own bag - which is gratefully accepted but no obligation at all.

What are the overnight conditions for each night of the tour? For most of the nights, you will be at "green" lodges or camping huts. These give you the comfort of a private single, double or triple room, while at the same time your environmental impact will be as low as possible, our showers have a hot water provided by thermos solar system and electricity generated only by solar panels. So, though you will feel the heat, humidity and biting insects, every night you will encounter clean and functional showers and toilets and a very comfortable bed! The following is a short description of each of the lodges we use.

Accommodation on the Lodges; The tour will be staying at this very nice and exclusive lodge, located on the lush foothill forest over 580 m / 1, 902 ft on

- Guadalupe Lodge

elevation, the lodge looks out over the magical palm forest with colorful blue and yellow macaws flying over and thousands of oropendolas. The area around the lodge is populated by bamboo forest, the lodge offers private toilets and showers with hot water, lights and electricity 24 hours from solar panels and free WIFI. The lodge front has a nice view of garden and the Guadalupe river.

Do I need to bring a sleeping bag?

No. At the beginning of the trip, you will receive a set of sheets to be used on all overnights. It has been designed for easy use and by taking one personal set for the whole tour; you will reduce the contaminating use of detergents to a minimum. Blankets and pillows are present in the rooms of the lodges and camping huts.

Do we need to bring our own mosquito nets?

No, you do not have to bring your own mosquito nets; wherever they are needed, we will provide them.

What safety measurements do you have?

Concerning the back-up facilities, all our overnight places have a radio communication set at the site. All our personnel have been trained in first aid, and a first-aid kit is available during the tour. At the following places are first aid posts or hospitals;

- Pilcopata Town has a small hospital and drugstores which are 30 Minutes driving from the lodge and the most reliable medical post at Salvation town which is 1 hour and 30 minutes driving from Guadalupe Lodge

Is all drinking water provided? Is this purified?

Just for the first day, you should bring your own water. For the rest of the trip we provide mineral water that we bring in from Cusco.

What is the food like?

Our food is not typical Peruvian food, nor typical tourist food. It is food that lasts in the heat and humidity of the tropical rainforest. For breakfasts, there are omelets, scrambled eggs, pancakes etc. The lunches in general consist of cold salads, since it is usually hot at that time of the day. The dinners feature soups (great Peruvian soups), a main course with meat for the first part of the tour and beans or lentils at the end part (since meat cannot be kept cool forever without electricity) and desserts of fresh fruits or puddings etc. You can also ask for a special diet, such as vegetarian, salt less or anything else that you need or prefer.

For drinking we have mineral water as much as you need, plus lemonades, coffee, tea, chocolate and herbal teas. There are places where one can buy beers or soft drinks, but you have to pay for them yourself.

Do you remove all waste from the lodges?

Of course we remove all waste from the lodges and camping huts. Biodegradable garbage is decomposed in the ground at a specially designed area near the Lodges. Non- biodegradable waste is returned to Cusco.

Are you guaranteed to see birds at the Macaw Licks?

The dry season is a good season to see the birds. The most likely reason for them to come and eat the clay is because at certain times of the year there are hardly any fruits available for them, just seeds. Seeds in general have a toxic layer, exactly to prevent animals eating them. If the macaws eat them anyway, they have a buildup of poison in their stomach. To neutralize the acids that the poison produces in their stomachs, they eat the clay. In the rainy season up until the beginning of the dry season (May) there are many fruits. So the macaws eat fewer seeds and more non-toxic fruits and feel less necessity to eat the clay. Usually it means there are fewer macaws present in the beginning of the dry season. In the middle of the dry season there may be about 100 to 150 macaws visiting the clay lick in one morning, whereas there may only be 10 to 50 at the end of the rainy season/beginning of the dry sea season. \* Not available from October to April

What are the temperatures like in Manu?

The first night you spend in the cloud forest, at 1600 m., where temperatures are about 10 degrees Celsius (50F). In Manu's lowland forest, the temperature at night is normally around 24 degrees Celsius (75F) and during the day about 30 degrees Celsius (86F). However, cold winds from Patagonia may reach Manu and the temperature may lower to about 10 degrees Celsius (50F). These "frijas" are more common during the southern hemisphere's wintertime (between April and the end of August)

Is there a lot of walking?

There is not a lot of walking in the sense of going far. All walking is done slowly because of the dense vegetation in the rainforest it is more difficult to pick out the birds. You have to take your time to look around, and listen as well.

Should I take a Malaria prophylaxis?

Though it only is a small risk, it is possible you get infected with malaria in Manu, and we recommend you take a prophylaxis when going on one of our tours.

The yellow fever situation is about the same. Moreover, yellow fever is almost always lethal therefore it is required that one receives the yellow fever vaccination at least ten days before entering Manu.

How do I book a fixed departure tour?

For inscription of a fixed departure tour we need the following;

- Full name
- Nationality and passport number (for park authorities )
- Age (for park authorities)
- Profession (for park authorities)
- Dietary and medical restrictions
- Arrival date and hotel in Cusco, if these are known to you
- Next travel date after Manu trip
- Your insurance details (name of the company, your registration number, contact telephone number)

- Down payment via Pay Pal of USD 100.00 per person at the moment of booking any tour.

#### 1. Cash

We also accept on last minute bookings and payments in cash, American Dollars and Peruvian soles are accepted. The payment can be arranged upon your arrival to Cusco while we meet at our office or your hotel in Town.

#### 2: Credit Card

We accept all cards and payments in Peruvian Currency or American Dollars, this payment is available during the pre-departure meeting in Cusco \* payments with credit card is subject of fees and commissions. The final payment is required minimum 2 days before departure.

How can I make a down payment?

We are glad to discuss the possibilities to find the most convenient 4 alternatives for you.

#### 3. Down Payment in Peruvian Bank

Data Bank Account.

- Bank Name; Banco de Credito del Peru
- Account Name: Wild Watch Peru E.I.R.L
- Account Currency : USA Dollars
- Account number: 285 2493909 1 94
- Account Code (IAC): 0022 8500249390919458
- Routing Number / Swift Code: BCPLPEPL
- Customer Address : APV Virgen del Carmen – Calle Los Majeños 206 San Sebastián Cusco

#### 4 Pay Pal System

We also accept deposit payments via on secure online payment system sending your down payment to our email: info@wildwatchperu.com If you use this method please also add 6 %, which is what Pay Pal charges for its services. You must inform us of any payments made via email.

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## Private Policy, Payments & Terms 2019 - 2020

### Tour Registration:

To register for this tour, please first contact Wild Watch Peru, by email or phone to check on availability. Once we have confirmed that there is space on the tour, please fill out the registration form and mail it to Wild Watch Peru. It is very important that you read all the information in this document and then make sure you sign and date the waiver at the end of the registration form.

A deposit of USD 100.00 per person is necessary to secure a space on the trip, this should be done a minimum 30 days before the trip start and the final payment should be done at maximum 2 days before the trip start.

**Cancellation Policy:**

Cancellation by a tour participant minor or equal to 30 days prior to the departure date will result in NOT refund of the booking Deposit (100 USD) from Wild Watch Peru. However, this deposit can transferable for any other trip or the same trip requested in different date of departure along the season, this should be request by email to [info@wildwatchperu.com](mailto:info@wildwatchperu.com) minimum 30 days before the original departure date.

**Responsibility**

- A. Wild Watch Peru, acts only as an agent for the passenger in regard to travel, whether by airplane, bus, van, train, or boat, and assume no liability for injury, damage, loss, accident, delay, or irregularity which may be occasioned either by reason of defect in any vehicle or for any reason whatsoever, or through the acts or default of any company or person engaged in conveying the passenger or in carrying out the arrangements of the tour.
- B. Wild Watch Peru can accept no responsibility for losses or additional expenses due to delay or changes in air or other services, sickness, weather, strike, war, quarantine, or other causes. All such losses or expenses will have to be borne by the passenger, as tour rates provide for arrangements only for the time stated.
- C. The right is reserved to substitute Lodges of similar category for those indicated and to make any changes in the itinerary where deemed necessary or caused by changes in air schedules or weather. The right is reserved to cancel any tour prior to departure, in which case full refund will constitute full settlement to the passenger. The right is reserved to substitute leaders on any tour. Where this is necessary, notification will be given to tour members.
- D. No refund will be made for any unused portion of the tour unless arrangements are made in sufficient time to avoid penalties.
- E. The prices of the tours are based on tariffs and exchange rates in effect January 2019 and are subject to adjustment in the event of any change therein. The right is reserved to decline to accept or to retain any person as a member of any tour. Baggage is at owner's risk entirely. Prior to acceptance on any tour, the participant must read and sign a liability waiver included in the registration form.

**Deposit policy:**

At the time of booking a tour a USD 100 deposit per person is required to secure as space on our nature tour. This deposit is refundable or transferable up until 30 days prior to the departure date of the tour. The deposit must be received at the time of booking or the reserved space will be released in the next days because of lack of initial deposit. Up to the 30 day prior to departure date, a deposit maybe transferred to another Wild Watch Peru tour without penalty.

**Tour Price:**

The cost of the tour includes all accommodations, food within-tour transportation, baggage handling (when needed), entrance fees, water during the day's tour activities, and guide services, as indicated by the itinerary.

In general the hotels and lodges we use on the tours are nice and comfortable and often the best available in the more remote areas we visit. Meals are typically taken in the lodges.

**Not included**

The following items are not included in the tour price:

Travel to and from the location the tour begins and ends, laundry, alcoholic beverages, phone calls, and other items of a personal nature, single Supplement = \$30.

**Travel to Peru:**

Once the tour is confirmed you will need to purchase your airline ticket to Peru. Several major airlines, such as American, Continental, and Iberia Airlines service Lima Peru. We strongly suggest planning your arrival in time for the Introductory meeting before the trip start, the meeting can take place at our office or optionally at your hotel lobby in Cusco.

**IMPORTANT.**

You will need a valid passport to enter Peru. The passport needs to be valid for at least six months beyond your date of entry. A visa is not needed to enter Peru, you will need to fill out an entry form provided to you by the airlines and present this along with your passport to immigration. You will also be asked to fill out a customs declaration.

**Health Issues**

We recommend checking with the CDC at [www.cdc.com](http://www.cdc.com) for recent warnings and recommendations for preventive medications and/or inoculations required (or suggested) for the areas you will be visiting in Peru. Be prepared that they will likely suggest a preventative for both Yellow Fever and Malaria. In general we believe you will probably be surprised by the general lack of biting insects. While some areas might have some mosquitoes, and small biting flies (noseeums), they usually don't present much of a problem, but it is always wise to be prepared. Chiggers are also occasionally present. We do recommend a relatively strong insect repellent that contains "deet".

## Packing List

Equipment /Clothing	Need	Quantity	Comments	Check list
Wellington Boots	Essential	1	Experience has taught us that Wellies are by far the most appropriate footwear for your time in the Jungle. You'll hopefully have noticed we asked for your shoes size on the application form; this is so we can buy you some new ones in Cusco ready for your departure so you don't have to lug them with you. However please be aware that is difficult to get Wellington boots over European size 43 so if that's you please ensure you bring some with you.	Provided
Flip flops	Essential	1	Useful for use in the bathrooms and for walking around the lodges.	
T-shirts, cotton shirts and a light sweatshirt	Essential	3+	You should bring a mix of short and long sleeved to protect your arms from mosquito bites	
Underwear	Essential	7+	Cotton is recommended rather than nylon.	
Socks	Essential	5+	These should be long and made from breathable wool to ensure optimum comfort inside your boots.	
Fleece/Sweatshirt	Essential	1 +		
Trousers & shorts	Essential	3+	It is important to be wearing long bottoms for protection from bugs and sun. We recommend full cut khaki bottoms or khaki type pants that can be zipped into shorts. Lighter	
Waterproof raincoat/poncho	Essential	1	Even in the dry season the rain can be heavy so it's good to come prepared!	
Flashlights	Essential	1	For night activities such as night walks , Caiman Search and for using when the power from the lodges runs off.	